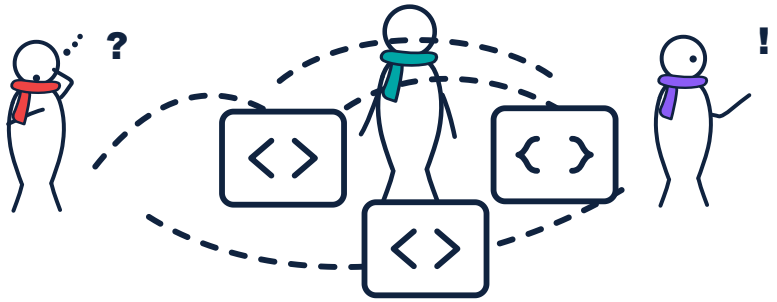
Turning ideas into reusable capabilities

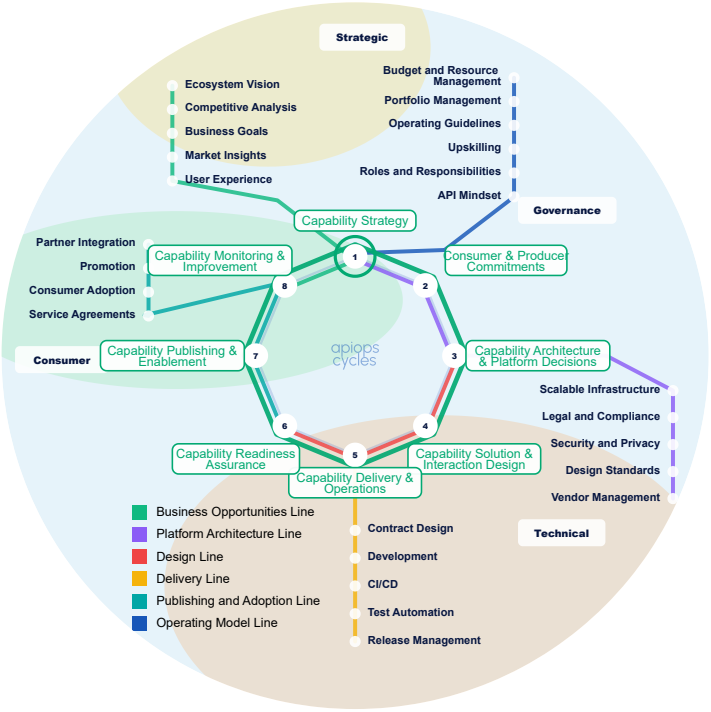
A practical method to connect business goals, people and technology across APIs, integrations and AI-assisted automation.



apiops cycles

APIOps Cycles

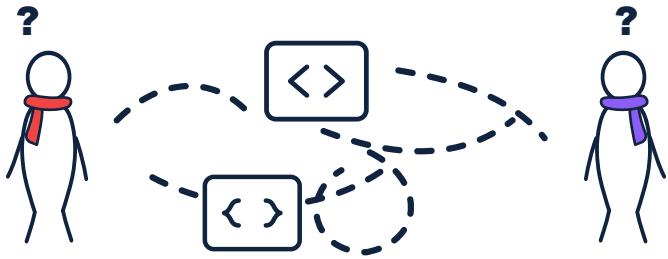
An open method for reusable capabilities, APIs, integrations and automation.



Four cycles share stations, decisions and tools.

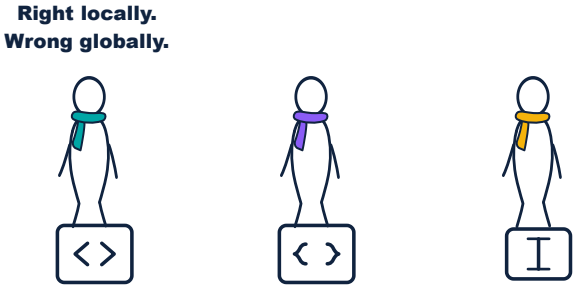
Different teams. Different pictures.

APIs, integrations and automation often grow in separate teams.



APIOps Cycles gives them a shared view of consumers, meaning, ownership and decisions.

Every team optimizes locally

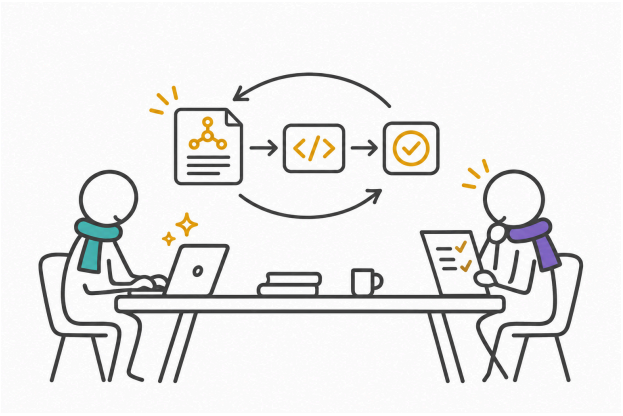


An API and an automation use different definitions of “customer”. Their outputs cannot be combined reliably.

Agree on what “customer” means, which capabilities can be reused, and who owns the shared decisions before choosing implementations.

AI-assisted automation

AI can assist a task. Its authority, evidence and fallback need deliberate design.



The Automation Cycle helps you decide what to automate, when AI is useful, and where human review belongs.

Contextual navigation

Choose your role and goal. The method highlights relevant stations and tools.

Who

Capability Owner

Why

Define or improve a reusable capability

Capability: shape a reusable capability.

API: design and productize an API.

Integration: develop reusable integrations.

Automation: improve workflows and tasks.

One method.
Many ways to use it.

Work with people

Use visual canvases and workshops to make decisions together.

Work with AI

Give AI assistants structured method knowledge and reusable tools.

Build with the method

Use open data and code to bring the method into your own workflows.

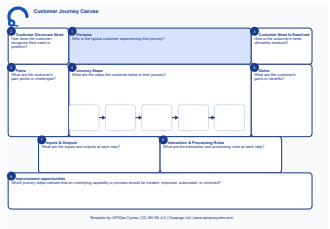
A shared view of the customer journey

Use the Customer Journey Canvas to connect the customer's task, pain points and desired outcome.

2

Customer Discovers Need

How does the customer recognize their need or problem?



Discuss what happens before deciding what to build.

Get the free canvas: apiopscycles.com/resources

Governance and innovation

A team needs to launch quickly. Security needs consistent controls. The platform team wants reuse.

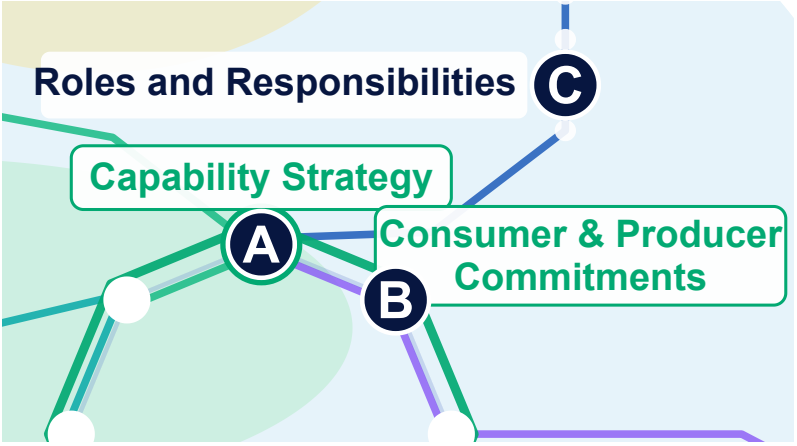


APIOps Cycles helps them agree which decisions to make together and which can remain local.

For example: shared access rules, with local implementation choices.

Start where it hurts most

Bring your biggest challenge to the map.



A Strategy: what can we reuse?

B Consumers: who are we serving?

C Roles & responsibilities: who owns the decisions?

Examples only. Start where it hurts most.

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